

VETERINARY AND
COMMUNITY CARE



ANNUAL REPORT

2024



MARCH 2025

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Chair's Report: June 2022 – March 2025

As the inaugural Chair of Veterinary and Community Care (VaCC), I am honoured to present the achievements and vision of our social enterprise. Since its official commencement on 6th June 2022, VaCC has made significant strides toward our mission of providing accessible, community-centered veterinary care for individuals experiencing vulnerabilities, thereby strengthening the human-animal bond, enhancing the well-being of animals and their guardians, and of equal importance; supporting the veterinary teams who serve them.

VaCC was founded with the dual goal of ensuring that everyone has access to veterinary care, particularly those facing challenges such as homelessness, domestic violence, financial hardship, or mental health issues, and of supporting the mental health and well-being of veterinary teams.

By integrating Veterinary Social Work (VSW) into our model, we aim to provide tailored, contextualised care that not only meets the needs of clients and the animals under their guardianship but also supports veterinary professionals in managing the complex client interaction demands of their work. This holistic approach assists all parties involved to receive the support they need for their well-being.

Our cornerstone programs include Perth Street Vets (PSV), which has provided over 700 veterinary services since February 2023 through monthly clinics. These services encompass routine health checks, vaccinations, microchipping, and grooming with more complex procedures being delivered through our Directed Care Program (DCP). To date we have proudly assisted 55 DCP cases, with all of these services being delivered free of charge to those in need and generously subsidised through our Partner Practices, ensuring that animals receive necessary treatments even in urgent circumstances.

The PSV Foodbank also provided over 700 dog and cat food packages. The total value of all these services, provided free of charge to clients, was \$80,900. Thanks to the generous subsidies and discounts provided by our valued suppliers, community partners and supporters, VaCC's expenditure to provide these services was \$52,500. Recognising that this expenditure figure does not include the extensive hours volunteered by all our team members in preparing and delivering our PSV and DCP programs, nor the invaluable contributions from VaCC's Directors, Committee, and Champions.

One of our more significant achievements is the VSW Training and Services Pilot Project which will play a crucial role in our mission. Supported by a \$279,500 grant from the WA Government, this project will integrate Veterinary Social Workers (VSWs) into veterinary and other animal interaction settings, offering comprehensive support to animal caregivers, veterinary teams and broader animal sector personnel. VSWs provide essential non-technical and mental fitness resources and community social support to the humans involved in any animal interaction, helping them navigate the stresses that can arise when meeting veterinary care needs.

I would like to acknowledge Wendy Till, who will be leading the VSW Project, and look forward to working with her to bring her long-held dream of delivering VSW services to life.

Since our establishment, VaCC has achieved several key milestones, including gaining DGR (tax deductibility) charity status, PSV receiving an RSPCA WA Animal Welfare Award, as well as undertaking regular strategic planning sessions and gratitude gatherings. We also secured more than \$98,000 in funds through the WA Government Animal Welfare Grant program, which has been instrumental in expanding our services and outreach.

Partnerships and alliances are central to our progress. We have collaborated with Community Partners such as Cherished Pets and Spey It Forward and warmly welcomed VaCC Partner Practices SAI Veterinary Hospital, Doubleview Veterinary Centre, Animal Happiness Vet, and The Animal Hospital Murdoch University (TAHMu). Sincere thanks are extended to all our invaluable supporters who have enabled VaCC to extend our reach and provide critical services to a growing number of clients.

Our work has gained visibility and recognition through numerous media appearances, radio interviews and participation in veterinary and broader community events. We are very pleased to have been invited to present at the Australia and New Zealand College of Veterinary Scientists (ANZCVS) 2025 Science Week conference. VaCC is also grateful for endorsements received from the Veterinary Practice Board of Western Australia and the Australian Veterinary Association.

The successes of VaCC would not be possible without the tireless dedication of our volunteers, committee members and champions. The commitment of the entire PSV and VaCC teams have been the foundation of our impact. These individuals work selflessly to provide compassionate, judgment-free care, supporting both animals and their guardians while ensuring the mental well-being of veterinary teams. The VaCC Directors and I are deeply grateful for their contributions and the positive influence they have on the lives of those we serve.

I would like to extend my sincere gratitude to my VaCC Founding Co-Directors—Paul Davey, Amit Setia, Warwick Vale, Wendy Till, and Brian Leveson—and to VaCC's generous founding benefactor, Gerri Scott, whose support and guidance were pivotal to our establishment. Enormous appreciation also goes to the PSV Committee, Deanne Strommen, Kate Buffin and Jay Downie, along with their amazing team of vets, vet nurses and groomers.

The support that VaCC provides clients of PSV and our Directed Care Program would not be possible without the Champions who contribute across so many facets of our initiatives; this includes; People & Culture - Erica Honey, DCP- Richard Whitehead, Marketing – Ian Barron, Fundraising – Sarah Salt, Foodbank – Sue Kelly, PSV Admin – Philippa Cook, and VaCC Administration – Wyonna Stewart.

I would also like to give special recognition and appreciation to Lissi Kennedy, founder of Cherished Pets and the pioneering advocate for Veterinary Social Work in Australia. Lissi's dedication and boundless enthusiasm have been an inspiration to VaCC and many others who are part of the growing movement in this field.

Looking forward, VaCC remains dedicated to expanding our services, refining our programs, and further advocating for the integration of Veterinary Social Work in the community. We aim to create a sustainable, supportive environment for veterinary teams while continuing to provide life-changing care for those in need. Together, we are building a future where community-centered veterinary care supports not only individuals experiencing vulnerabilities, and their animals, but also the veterinary teams who dedicate their lives to this work.

Thank you for being part of this journey.



Dr. Robyn Whitaker
BSc BVMS
Founding Director & Chair

Treasurer's Report 2024

VaCC as a small charity is required by the Australian Charities and Not-for-profits Commission (ACNC) to only provide a pro forma Annual Information Statement.

It has done this in December 2024 and has gone further by attaching the documents furnished today being the Balance Sheet and Profit and Loss Statement. These documents have been confirmed by VaCC account 'Mavrick Partners' as accurate.

For this AGM 2024, I can report that in terms of governance of VaCC resources these are tracked in Xero including variances from budget.

The Financial position of VaCC is reported on at the regular VaCC Governance Board meetings.

VaCC has to date been operating within its budget which comprises of Government Grants and private donations.

VaCC's budget and cash on hand have to date been consistent with a small start-up charity in the region of \$50,000 per annum and substantial funds from its first major grant for the VSW project are expected to be received soon.

VaCC is in a healthy financial position at the time of reporting and based on the grants recently received and to be received but is highly dependent on government grants, it cannot take anything for granted.

More detailed financial reports will be provided in the future commensurate with the increasing projects being undertaken and grants and donations received.

Finally, a sincere thank you to Byron Mavrick, Lynn Morris and Geraldine Scott for their assistance with financial advice, compliance and bookkeeping needs.

Brian Leveson
Treasurer Veterinary and Community Care.



Profit and Loss

Veterinary and Community Care For the year ended 30 June 2024

2024

2023

Income

Grant Income less Expenditure

Grant Income

Grant Drawdown - Veterinary Services {201}	8,297.58	12,500.00
Grant Drawdown - Other Equipment {205}	1,679.50	-
Total Grant Income	9,977.08	12,500.00

Grant Expenditure

Grant Expenditure - Veterinary Services {301}	8,297.58	1,206.54
Grant Expenditure - Other Equipment {305}	1,679.50	-
Total Grant Expenditure	9,977.08	1,206.54

Total Grant Income less Expenditure	-	11,293.46
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Grant Related Service Provider Discounts

Patient Procedures (Before Discount)	2,857.76	-
Patient Procedures Discount Received	(2,857.76)	-
Total Grant Related Service Provider Discounts	-	-

Other Income

Containers for Change	68.10	-
Donations Received	7,146.00	3,670.00
Total Other Income	7,214.10	3,670.00

Total Income	7,214.10	14,963.46
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Cost of Sales

Grant Expenditure GST Component

Grant Related GST Expenditure {310}	(997.70)	-
Total Grant Expenditure GST Component	(997.70)	-

Non-Grant Expenditure

Pet Taxi, Freight & Courier	80.00	145.00
Pet Supplies & Care	3,297.74	2,376.43
Total Non-Grant Expenditure	3,377.74	2,521.43

Total Cost of Sales	4,375.44	2,521.43
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Gross Profit	2,838.66	12,442.03
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Operating Expenses

Accounting, Bookkeeping & Consulting	-	270.00
Advertising, Marketing, Promotion & Website	-	297.50
ASIC Fees	-	671.00

Profit and Loss

MAVRICK PARTNERS
 CHARTERED ACCOUNTANTS


	2024	2023
Computer, IT & Website Expenses	444.95	-
Entertainment	704.20	-
Insurance	2,177.42	1,075.46
Legal Fees, Licenses and Permits	106.00	258.00
Motor Vehicle Expenses	-	20.94
Office Expenses, Amenities etc	278.99	362.23
Printing, Postage & Stationery	-	266.69
Repairs and Maintenance	191.50	55.93
Telephone & Internet	-	15.00
Total Operating Expenses	3,903.06	3,292.75
Net Profit	(1,064.40)	9,149.28

Brian Lewison 27/8/2024

Robyn Whitaker 2/9/2024

Balance Sheet

Veterinary and Community Care As at 30 June 2024

	30 JUNE 2024	30 JUNE 2023
Assets		
Bank		
ANZ 0096 VaCC Operational	507.81	200.00
ANZ 1093 VaCC Main	26,956.58	10,540.09
ANZ 1384 Perth Street Vets	465.35	307.56
Total Bank	27,929.74	11,047.65
Fixed Assets		
Office Equipment	277.95	-
Total Fixed Assets	277.95	-
Total Assets	28,207.69	11,047.65
Liabilities		
Current Liabilities		
Current Liabilities		
Accounts Payable	2,112.59	386.07
Total Current Liabilities	2,112.59	386.07
Grant Funds Unused		
Grant 2024 01 DPIR - AWGP-R3-23 {1001}	16,497.92	-
Total Grant Funds Unused	16,497.92	-
Director Loan		
Director Loan - Amit Setia	250.00	250.00
Director Loan - Brian Leveson	255.00	255.00
Director Loan - Paul Davey	250.00	250.00
Director Loan - Robyn Whitaker	257.30	257.30
Director Loan - Warick Vale	250.00	250.00
Director Loan - Wendy Till	250.00	250.00
Total Director Loan	1,512.30	1,512.30
Total Current Liabilities	20,122.81	1,898.37
Total Liabilities	20,122.81	1,898.37
Net Assets	8,084.88	9,149.28
Equity		
Current Year Earnings	(1,064.40)	9,149.28
Retained Earnings	9,149.28	-
Total Equity	8,084.88	9,149.28

Brian Leveson 27/8/2024

Robyn Whitaker 2/9/2024
 Balance Sheet | Veterinary and Community Care | 26 Aug 2024

Perth Street Vets Report

Monthly clinic providing basic veterinary care, 1-3pm first Sunday of every month at Tranby Engagement Hub:

- consultations & vaccinations
- flea and worm control
- food
- prescription medications
- minor procedures: anal gland expression, nail clipping, bandaging...
- referrals to DCP & Partner Practices
- grooming

21 volunteers from the Perth veterinary community (12 vets, 8 nurses, 1 veterinary social worker)

Team grew by 8 in last 12 months, with a few more currently mid-induction

Estimated 360 years combined veterinary experience!

85 active patients (up from 56 at last review), belonging to 42 clients (up from 69) with referrals from St Pats, Salvos, RUAH, Uniting Care West, Purple Patch, PICYS.

Achievements 2024

Month	Patients seen	Value of services provided (NOT including Foodbank)	Patients seen same time last year
February	14	\$ 2023	12
March	14	\$ 2278	12
April	13	\$ 2322	8
May	14	\$ 2664	8
June	16	\$ 2659	10
July	21	\$ 2784	7
August	14	\$ 2883	9
September	19	\$3147	10
October	20	\$3601	11
November	16	\$3724	16
December	16	\$3087	13
TOTALS	177	\$31172	116

Growing team (+ inductions in progress)

Ability to address more complex medical cases (Animal Welfare Grant, VSW, DCP, PP, TAHMU)

Equipment additions – car fridge, microscope & cytology station, digital cat scales, otoscope

The Perth Street Vets Committee

Dr Deanne Strommen

Dr Kate Buffin

Dr Jay Downie



Food Bank for Perth Street Vets

The cats and dogs who attend the monthly clinic have been the lucky recipients of an ongoing supply of cat and dog food in the first half of 2024. This service in addition to the monthly veterinary services is embraced and appreciated by the pet owners. The local manufacturer of Delicate Care has been instrumental in the continuous and reliable supply of VITALITY Petfood for dogs and their ongoing support is highly valued. In addition, MARS Petcare provided significant support with a one off donation of their premium Australian made brand ADVANCE allowing us to feed our feline clients, provide wet food to both dogs and cats and also meet the more specialised needs of our dogs. Increasing resources to this area has allowed for improvement in recording and tracking stock and clarity around the standard of petfood that we would like to supply our clients. Further opportunities with petfood and treats companies in Australia have been identified and will continue to be explored in the new year.

Dr Sue Kelly
Foodbank coordinator
Perth Street Vets



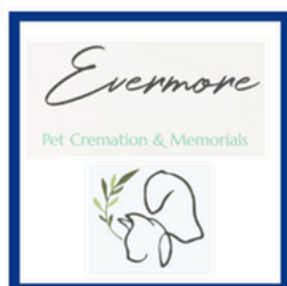
*“Community supporting Community,
for the wellbeing of animals and all
who care for them”*

Thank you
for your support



VaCC Supporters





VaCC Partner Practices



Thank you
for your support



VaCC Community Partners



Thank you
for your support



CONTACT US



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